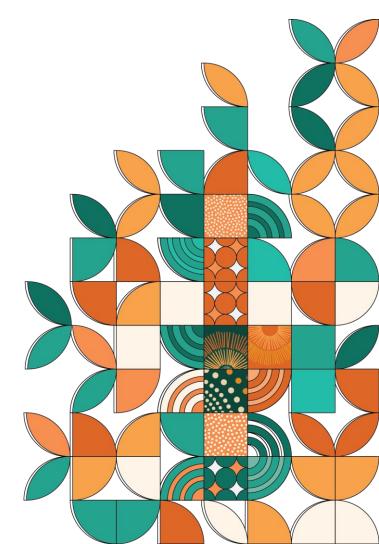


Legal entity: HEALTH CAREERS INTERNATIONAL PTY LTD. ACN: 106 800 944 | ABN: 59 106 800 944

RTO ID: 21985 | CRICOS Provider Code: 03386G

Procedure for Cancelling a Student's Enrolment in a Course







Procedure for Cancelling a Student's Enrolment in a Course

IHNA-CSECP2-3.0

SECTION 1

1. Purpose

1.1 This set of procedures for cancellation of student enrolment in an Approved Course complies with the requirement of the VET Student Loans Act and Rules 2016.

2. Scope

2.1 These procedures apply to all students and applicants at IHNA that are, or would be, entitled to a VET Student Loan.

3. Definitions

3.1 Refer to IHNA's Glossary of Terms.

SECTION 2

4. Procedure

- 4.1 Where IHNA cancels a student's enrolment in an Approved course, or a part of an Approved course, after the census date for the course, IHNA will:
 - a. Inform the student concerned of the proposed cancellation in writing at the earliest available opportunity; and
 - b. Allow the student with at least 28 days to initiate grievance procedures before the cancellation takes final effect; and
 - c. Withhold the cancellation until after any grievance procedures initiated by the student have been completed; and
 - d. Confirm in writing, which fees, if any, will or will not be refunded as a result of the cancellation;
 - e. Students will be referred to the grievance procedure when the proposed cancellation is forwarded;
 - f. This cancellation procedure will be made available to students enrolled or applicants intending to enrol with IHNA through publication on the website or in written form.

5. Responsibilities

5.1 The Executive Management Committee is accountable for ensuring that this policy meets the requirements of the Standards for Registered Training Organisations and is consistent with IHNA's obligations in regard to the principles of access and equity.



SECTION 3

6. Associated Information

Related Internal	Access and Equity PolicyAcademic Participation and Progress Policy	
Documents	Refunds and Re-crediting FEE-HELP Balances Policy	
	International Student Fee Refund Policy	
	Student Complaints and Appeals Policy	
	Student Complaints and Appeals Procedure	
	IHNA VET Student Loan Manual	
Related	National Vocational Education and Training Regulator Act 2011	
Legislation,	Standards for Registered Training Organisations 2015	
Standards,	Education Services for Overseas Students Act 2000 (ESOS Act)	
and Codes	 National Code of Practice for Providers of Education and Training to Overseas Students 2018 (National Code) 	
	Enrolled Nurse Accreditation Standards 2017	
	Australian Core Skills Framework	
	 Relevant State and Commonwealth contracts and eligibility documents (VET Student Loans, Skills First Program, Department of Training and Workforce Development (DTWD), Smart and Skilled) 	
	Enrolled Nurse Accreditation Standards 2017	
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and sub section	- Clauses 5.1 to 5.3	



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7. Change History

Version Control		Version 3.0
Version No.	Date	Brief description of the change, incl version number, changes, who considered, approved, etc.
V.2.0	04/03/2021	Updated with pertinent sections in new template
V.3.0	18/06/2024	Updated in new template and logo, Moved definitions into the Glossary of Terms